Bizmitra

Subprocessor & Data Location List

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The providers Bizmitra relies on, what each one processes, and where that processing happens.

Legal entity	**Drushtant Infoweb Private Limited**
Registered office	51, Kailash Complex-A, Near Gundala Gate, Gondal - 360311, Gujarat, India

Interpretation. This document describes Bizmitra's current service and current-law position as at the date above. Mandatory law prevails where it cannot lawfully be varied. Read it with the other Bizmitra legal documents referenced in it.

This list identifies material providers/recipients used in the current Bizmitra architecture. A provider's legal role can vary by feature; not every provider is a "subprocessor" in every context. Where a provider acts as an independent controller, its own privacy terms apply to that processing.

Provider / service	**Purpose**	**Typical data / scope**	**Location / boundary**	**Role note**
Akamai Connected Cloud / Linode	Primary hosting and backup infrastructure	ERP/CRM/Workforce databases, application/server data	Mumbai, India for the standard Bizmitra production environment	Processor/subprocessor hosting provider
Hetzner Online GmbH	Public chat routing/storage; limited sales forecasting	Guest chat/session content; month/year/total-sales summary for forecasting	Germany	Processor/subprocessor for the relevant Bizmitra service; not routine Workforce/ERP data hosting
OpenAI OpCo, LLC and authorised subprocessors	AI model inference for public guest chat and any separately activated AI feature	Guest chat prompts/responses/context	OpenAI/subprocessor published processing locations; not limited to Germany	Processor for Bizmitra API use under OpenAI DPA; not used for current standard Workforce data
Amazon Web Services / SES	Transactional email delivery where used	Recipient email address and email message/metadata	Configured AWS service region/provider infrastructure	Email delivery processor/service provider
Statutory GSP / e-Invoice / e-Way Bill provider when invoked	Government/statutory filing selected by customer	Invoice/tax/customer data required for the filing	Provider / government infrastructure applicable to the filing	Processor/recipient depending statutory role
Razorpay	Bizmitra subscription/payment processing where used	Payer/account/payment/billing information necessary for payment	Razorpay infrastructure under its applicable terms	May act as payment processor and/or independent controller; not Workforce employer-data processor by default

Provider / service	Purpose	Typical data / scope	Location / boundary	Role note
Google Analytics / Google Ads	Public-site analytics and conversion measurement where consent permits	Cookie/device/measurement data according to tag configuration	Google infrastructure	Provider/recipient; role depends on product/configuration
Meta advertising measurement	Public-site advertising/conversion measurement where consent permits	Cookie/device/measurement data according to tag configuration	Meta infrastructure	Provider/recipient; role depends on product/configuration

Data-location boundaries

Ordinary ERP, CRM and Workforce records are hosted in Mumbai, India and are not routinely sent to Germany merely because Bizmitra uses Hetzner for other functions.

Current standard Workforce employee data is not submitted to OpenAI.

Limited sales forecasting sends only month/year/total-sales summary metrics to Germany and excludes identifying customer/vendor/ledger and employee data.

Public guest AI chat is a separate Bizmitra-controlled service using Germany/OpenAI processing.

Provider changes

Bizmitra may replace or add providers as the service evolves. Material new providers that process Customer Personal Data will be handled under the customer DPA/notification mechanism where required. Public privacy/cookie notices will be updated when the purpose, role or data-location impact materially changes.

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